



SENIOR BUS POLICIES

Senior Bus Revised Reservation Policy

1. Registration is open to: Middletown seniors 60+, residents of Sbona Towers age 50+, senior housing manages and/or caregivers who must accompany an individual with a disability. Non-residents will be charged \$1.00 additional.
2. Middletown residents have first priority.
3. Registration begins on the 2nd Monday of each month at 10:00 A.M. for the following month's trips.
4. You may register yourself and one (1) other person.
5. Payment is due upon registration.
6. If all seats have been sold, you may choose to add your name to the wait list. Individuals will be contacted in order as openings occur.
7. City of Middletown Waivers will be signed by each participant on every trip.

Senior Bus Cancellation and Refund Policy

1. Reservations canceled one business day in advance are eligible for a refund. If not, registration fees are forfeited.
2. AquaTurf reservation cancellations will be refundable if canceled 8 days prior to the event.
3. Refunds must be picked up the same month as the canceled reservation. If not, registration fees are forfeited.
4. Weather related senior bus trip cancellations and delays will follow the cancellation, delay, and early dismissal schedule as determined by the Middletown Board of Education.
5. Canceled senior bus trips will be rescheduled to Friday of that week.

ON BOARD THE SENIOR BUS

- Seat belts must be worn at all times
- Please sit in the same seat both ways
- No smoking, eating, or drinking on the bus
- The Senior Center Management MUST authorize any changes
- No participant is expected to tip the driver and must not be pressured by others to do so. Many riders are on limited income and should not be expected to pay any more than the cost of the trip.
- Each participant will be issued a lanyard with emergency information on it. This lanyard is to be worn for the duration of the trip and returned to the driver at the end of the day's trip.
- Appropriate conduct is appreciated by all participants during the day's trip.

Failure to comply with any of the regulations listed may result in an individual being banned from future bus trips sponsored by the City of Middletown Senior Center.

**Middletown Senior Center
150 William Street * Phone: 860-638-4540
Senior Bus Cell Phone: 860-881-8329**

